



For Immediate Release

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**CHARLOTTE BEHAVIORAL HEALTH CARE EARNS A FIVE-STAR PERFORMANCE AWARD
FROM CENTRAL FLORIDA BEHAVIORAL HEALTH NETWORK**

PUNTA GORDA, Fla. (January 25, 2017) – Recently, Charlotte Behavioral Health Care once again received a Five-Star Performance Award for outstanding outcomes in the Central Florida Behavioral Health Network (CFBHN) region, an award it has received annually since its inception.

“This award serves as a huge affirmation to our staff, which makes excellent care happen every day,” said Victoria Scanlon, LMHC, CEO at Charlotte Behavioral Health Care. “It reflects their commitment to restoring hope and changing lives through our mission, which is to provide high quality, compassionate, cost effective health care services to the individuals and families we serve. “

The five star award recognizes providers who have scored 95% or greater on the CFBHN scorecard. The scorecard is made up of compliance and outcome measures that help ensure that provider partners are performing at the highest level possible and, most importantly, guarantee consumers are receiving the services they and their families need.

“We recognize and honor the 2015-2016 Five Star Performance Award Recipients...Thank you for serving our communities in the generous capacities that you do,” said The Honorable Paula O’Neil, Ph.D., CFBHN Board Chair. “You and your teams make a huge difference in lives on a daily basis. You give people hope and, in the words of Emily Dickinson, *‘Hope is the thing with feathers that perches in the soul and sings the tune without the words and never stops at all.’*”

CFBHN is pleased that overall the program has moved performance in a positive manner over the course of several years, reflected in scores in the 95th or higher percentile. This is a positive method of incentivizing performance and each organization seeks to grow and shine in a variety of ways in the program. Once levels are reached they tend to stay high as reflected in collected data.

About Charlotte Behavioral Health Care

Operating for 47 years, Charlotte Behavioral Health Care seeks to optimize health, improve quality of life and build an overall feeling of wellness for all children, adolescents, adults and families in Charlotte County. More than 2,000 children and a total of 15,000 residents are treated annually at CBHC for mental illnesses, behavioral disorders or substance abuse addictions.

CBHC helps individuals find hope for a brighter tomorrow through effective mental health and substance abuse treatment provided to children and families in Charlotte County. For more information, visit www.cbhcf.org.

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