



Behavioral Health Care

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### Income Verification/Sliding Fee Scale Information

#### Who is eligible?

Services are available to all residents and visitors of Florida. Citizenship is not a requirement.

#### What information is required to access services?

Bring your picture identification, Social Security card, copy of birth certificate for children 17 and under, and if insured, your insurance card. Additional information may be required, and will be discussed when the initial appointment is scheduled.

#### How are charges determined?

The cost of services varies depending on the type of services received. If you are eligible for a sliding fee scale, the charges will be adjusted. There will be a minimal fee of \$3.00 per visit for individuals who qualify

#### How can I qualify for a sliding fee scale?

Based on family income and size, a sliding fee scale of 0% - 100% will apply to your charges. Documentation of your family size and proof of income (one month gross income (before taxes)) for each working member of the household is required. This information must be updated annually and any time there is a significant change in your household/financial status. Examples of proof of income:

Two current paycheck stubs	Letter from employer stating income (company letterhead, dated, and notarized)	Unemployment and/or Workers Compensation/EAP
Child support statements/receipts	Pensions/annuities/veteran benefits	Widow's and/or death benefits
Medicaid, food stamp, and/or Medicare award letters	SSI/SSDI statement indicating monthly income	Current tax returns
AFDC	Current bank account statement(s)	Final divorce decree (showing alimony/child support)
Bankruptcy papers (with judges signature)	Home foreclosure papers (notarized)	Eviction notice
Electric or water shut-off notice	Credit card statements showing cash loans	Medicaid or Medicare denial letter

#### Am I required to provide information on family income?

Proof of income is only required if you want to participate in the sliding fee scale. You can waive income determination, but you will be responsible to pay 100% of the charges.

#### What happens if I do not have documentation available at my visit?

You will be responsible to pay 100% of the charges until you bring in the proof.

#### If I don't have insurance or enough money to pay for my visit, what happens?

Inability to pay will not be a reason to withhold services with one exception. An exception may be made where a patient who is court ordered to pay as part of treatment refuses to pay. In this instance, only the program supervisor, COO, or CEO is authorized to refuse or suspend treatment.